

Whether it's system hardening and upgrades or power line rights of way, success of your construction management and vegetation management efforts is heavily dependent upon a single decision:

# THE PEOPLE YOU TRUST TO EXECUTE FOR YOU.

No matter the job function or title, your people will ultimately make or break your efforts. But, key field positions are exceptionally critical—and especially difficult—to staff.

What if you could offload field recruitment, hiring, training, empowerment, and supervision activities to an industry leader?

What if your contracted staff seamlessly integrated with your full-time employees without forcing you to take on additional headcount?

What if your augmented resources were proven and offered years of relevant experience?

### **Turn to ARBOR**METRICS

for best-in-class resources to fill your most business-critical positions, including:

#### **Production Lead/Supervisor**

- Ensures project productivity
- Ensures project schedule compliance
- Monitors and assesses work quality
- Monitors and assesses safety performance
- Manages meetings
- Validates and accepts change orders
- Reviews payment requests and resolves project issues
- · Addresses customer issues
- Works with dispatch to acquire switching orders and clearances

#### **Administration Technician**

- Supports construction teams from the office
- Creates job packets for field crews
- · Assists on scheduling for outages
- · Assigns and monitors trouble tickets

#### **Project Manager**

- Manages program initiatives, project deliverables, and goals
- Coordinates field surveys, construction activities, and restoration practices
- Identifies, assesses, manages, and communicates risks nd opportunities
- Liaises with local permitting agencies and officials
- · Manages projects from start to finish

## Real-life Field Success

#### **Project Engineer Support**

- Manages and supports project design, deliverables, and goals
- Conducts design reviews, feasibility reviews, and construction execution reviews
- Works with design firms and reviews designs for errors
- Liaises with local permitting agencies and officials

#### **Quality Inspector**

- Reviews and audits work performed
- Documents and communicates all findings
- Monitors and ensures necessary reworks
- Builds and monitors dashboards to help understand trends across projects

#### **Customer Service Rep**

- Attains documentation necessary to commence work
- Works with property owners to obtain easements and communicate scopes of work
- Spearheads notary support of applicable legal agreements
- Addresses customer issues

One of the top five largest utilities in the US now contracts with **ARBORMETRICS** to fill more than 60 field positions in its feeder hardening and lateral hardening programs. The partnership has performed so well that the client has extended the contracts and named us a Preferred Vendor.

In addition to supplementing the utility's FT staff with seasoned veterans and more than 500 years of field experience, we helped it standardize processes and communication across five regions, improved data integration, and built custom dashboards.



PEOPLE ARE OUR POWER®